



Privacy Policy

1. Scope & Acceptance

This Privacy Policy applies to all customers, clients, senders, recipients, and users of Swift Link Couriers. By engaging our services, you expressly consent to the collection, use, storage, and disclosure of your personal information as outlined herein.

2. Information Collected

We may collect and retain personal data including, but not limited to, full names, addresses, phone numbers, email addresses, identification documents, shipment details, tracking data, payment records, and communications.

3. Mandatory Disclosure

Customers acknowledge that personal information may be disclosed to customs authorities, law enforcement, government agencies, financial institutions, or regulatory bodies without notice where required by law.

4. Use of Information

Personal information is used strictly for operational, security, legal, and compliance purposes. Swift Link Couriers reserves the right to use information to prevent fraud, enforce policies, and protect its interests.

5. Data Storage & Security

While reasonable safeguards are implemented, Swift Link Couriers makes no guarantees against unauthorized access, data breaches, cyberattacks, or system failures. Customers acknowledge and accept these risks.

6. Data Retention

Personal data may be retained indefinitely where required for legal, regulatory, dispute resolution, or business continuity purposes.

7. Limitation of Liability

Swift Link Couriers shall not be liable for any loss, damage, or harm arising from the use, disclosure, or storage of personal information, except where required by law.

8. Third-Party Services

We are not responsible for the privacy practices, security, or actions of third-party platforms, service providers, or partners.

9. Policy Amendments

This Privacy Policy may be amended at any time without prior notice. Continued use of services constitutes acceptance of all updates.

10. Governing Law

This Privacy Policy shall be governed by and construed in accordance with the laws of Jamaica.

11. Contact

All privacy-related inquiries must be submitted using the official contact details provided below.